User Stories

As a manager, I want to track and assign maintenance requests for each property, so that I can ensure properties are well-maintained.

As a realtor, I want to receive notifications when a buyer schedules a showing or makes an inquiry.

As a seller, I want to upload documents related to my property listing, so that buyers can view them easily.

As a buyer, I want to save properties to a favourites list, so that I can compare them with other listings.

As a manager, I want to view reports and analytics on property performance and realtor activity, so that I can make more calculated business decisions.

System Tests

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| Scenario | Test Step | Expected Result |
| Verify Manager can view Properties with maintenance issues. | Login, view properties with maintenance issues. | List of properties with maintenance issues |
| Verify Manager can assign vendor/realtor to maintenance. | Login, select property with maintenance issue, choose vendor to assign | Maintenance request should be assigned to vendor. |

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| Scenario | Test Step | Expected Result |
| Verify realtor receives notifications when buyer makes inquiry | Log in as buyer, send inquiry, log in as realtor, check if realtor receives notification. | Realtor should receive notification. |
| Verify realtor can respond | Log in as realtor, open notification, respond through the system. | Realtors response should be successfully sent |

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| Scenario | Test Step | Expected Result |
| Verify that the seller can upload documents to listing. | Log in as seller, select listing, upload documents. | Documents should be uploaded with the selected property |

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| Scenario | Test Step | Expected Result |
| Verify buyer can save properties to favourites. | Log in as buyer, browse properties, save to favourites, check if property is added to favourites section. | Property should be saved in buyer’s favourites list. |

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| Scenario | Test Step | Expected Result |
| Verify manager can view property analytics. | Log in as manager, filter data to find analytics, view generated report. | Analytics report should be displayed |